

INFORMATION ABOUT LOST BAGGAGE

We regret that your baggage has been misrouted. Our handling agent will make every effort in trying to find your baggage in due course. If our handling agent was not successful during the first five days after the date of loss please complete this form.

PERSONAL DETAILS

Reference number of irregularity report:			
Last Name:			
First Name:			
Permanent Address:			
Temporary Address:			
Phone:		E-Mail:	

FLIGHT DETAILS

Date:	
Departure Airport:	
via:	
Arrival Airport:	
Flight Number(s):	

BAGGAGE DETAILS

What kind of identification / name label did you use? Which address was written on label?	
Further description of missing baggage, straps, pockets, old flight identification etc.	
If you did not report the loss at once after arrival at the airport, please state why not!	



Did you have any problems at the departure at the airport? Please try to remember, which departure did check in before / at the same time / after your flight checked in?			
Baggage tag:			
Description of missing baggage:			
Type of baggage and brand name:			
Colour of baggage:		Weight (kg) of baggage:	

ITEMS DETAILS

[illegible]

BANK DETAILS

Bank Account Number (IBAN):	
BIC / Swift-Code:	
Bank / Institution:	
Land / Country:	
Bank Account Holder:	

REMARKS

Baggage insurance:	YES		NO	

Signature:			
Date:		Place:	

For a positive search of your baggage we require prompt submission of all documents and information if our handling agent was not successful during the first 5 days after date of loss.

For further information please see General Terms (GTC) and General Conditions of Carriage (GCC) on our website: www.berways.com

PLEASE SEND THIS FORM TO fly@berways.com